

MOUNTAIN VIEW POLICE DEPARTMENT

2009



*SETTING THE STANDARD
FOR
POLICE PROFESSIONALISM*

MOUNTAIN VIEW, CA 94041

ANNUAL REPORT

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MESSAGE FROM THE CHIEF



Police Chief Scott S.G. Vermeer

Thank you for taking the time to read the Mountain View Police Department's 2009 Annual Report.

This report is an overview of each division that makes up the police department and provides a snapshot of annual trends in crime and traffic, as well as provides information about other issues affecting our community relative to public safety.

I am very proud of the men and women of this department and their dedication towards my vision of *setting the standard for police professionalism* and our goal of ensuring a total commitment to constantly reducing crime in Mountain View. Their efforts have paid off; Part I crimes and violent crimes were down from 2008's numbers and lower than the five-year average.

Thank you for partnering with us to keep Mountain View safe and I hope you find the information contained in this report useful.

Scott S.G. Vermeer
Police Chief

STRATEGIC VISION

The Mountain View Police Department's strategic vision is to *set the standard for police professionalism*, defined as:

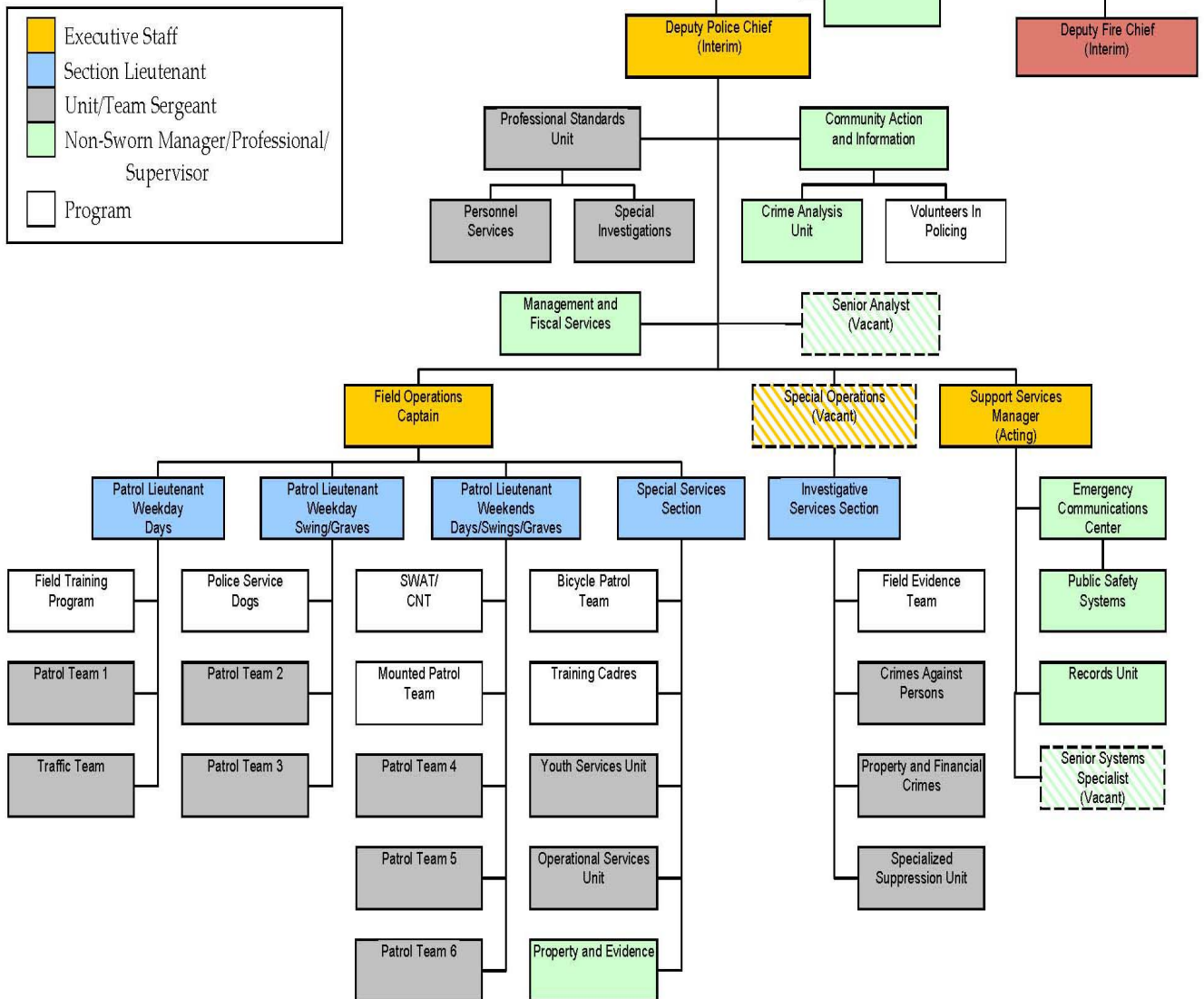
- Total commitment to constantly reducing crime.
- Taking all cases to an appropriate conclusion.
- Making all contacts respectful and effective.
- Ensuring a sense of safety on our roadways and in our community.
- Using our resources responsibly.
- Operating with policies and procedures that reflect the profession's best practices.
- Continuously developing and improving the skills and abilities of all department members.
- Having pride and recognizing accomplishments throughout the department.
- Holding ourselves accountable to be effective, to maintain the highest integrity, and to make a difference in people's lives.

2009 ORGANIZATION CHART

MOUNTAIN VIEW POLICE DEPARTMENT

Interim Organizational Chart

Effective March 1, 2009



ADMINISTRATION DIVISION/OFFICE OF THE POLICE CHIEF

DESCRIPTION

The Administration Division is responsible for managing the Police Department and includes the Office of the Chief.

2009/2010 Fiscal Year Budget: \$1,965,875

FUNCTIONS

- Maintain the integrity of the department and investigate all complaints against Police employees
- Track all major community policing actions
- Coordinate all personnel and recruiting functions
- Coordinate and implement all crime prevention and crime analysis activities
- Relay public information by maintaining open communications and relationships with local media personnel

DIVISION UNITS & PERSONNEL

LEADERSHIP

Police Chief	Scott S. G. Vermeer
Deputy Police Chief (Interim)*	Max Bosel
Executive Assistant**	Mary Anne Helfrich
Executive Assistant (Acting)**	Carmen Young
Executive Assistant (Acting)**	Chandra Kooner

ADMINISTRATIVE SUPPORT

Secretary**	Carmen Young
Secretary**	Chandra Kooner
Office Assistant III	Anna Kuhn
Analyst—Hourly**	Erik Davis

COMMUNITY ACTION AND INFORMATION

Community Relations Manager	Liz Wylie
Community Service Officer	Steve McCoy
Police Assistant—Part Time	Jennifer Crist

CRIME ANALYSIS

Crime Analyst	Sherry Montalban
Police Assistant—Permanent	Sue Barcelona

PROFESSIONAL STANDARDS

Special Investigations Sergeant	Keith Plamondon
Personnel Services Sergeant**	Tim Boen
Personnel Services Sergeant**	Allen Sakaguchi

POLICE ACTIVITIES LEAGUE

Police Assistant—Hourly	Travis Martin
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*An interim Deputy Police Chief position was created for 2009 to provide day-to-day supervision as Chief Vermeer continued his role as the Interim Fire Chief.

**Employee worked in this position for a portion of the year.

ADMINISTRATION DIVISION/OFFICE OF THE POLICE CHIEF — CONTINUED

COMMUNITY ACTION AND INFORMATION UNIT

The Community Action and Information Unit is comprised of crime prevention efforts, media relations, community outreach and crime analysis. Programs include Neighborhood and Business Watch, the False Alarm Abatement Program, Volunteers in Policing, special events and internal and external crime analysis and crime bulletins.

FALSE ALARM ABATEMENT PROGRAM

Total False Alarms	False Alarm Fines Revenue	Alarm Permits Issued	Permit Fees Revenue
2,003	\$131,866	1,788	\$60,443

VOLUNTEERS IN POLICING/EXPLORER POST

Program	Volunteered Hours	Full-Time Equivalent	Number of Events Attended
Volunteers in Policing	1,619	1.41	21
Explorer Post	1,317		

CRIME PREVENTION EFFORTS

Crime Prevention Newsletters Sent	Twitter Followers*	e-Notify Subscribers*	Neighborhood/ Business Watches	Watches Added	Watch Meetings Attended	Community Meetings/Presentations
12	1,921	264	135	9	10	10

*Twitter followers and e-Notify subscribers receive crime prevention information in addition to press releases and other MVPD-related information.

TOTAL PRESS RELEASES: 24

Jan. 22, 2009: "Major Traffic Collision on California St. – One Person Suffers Life Threatening Injuries"
 Jan. 23, 2009: "Injured Victim from Collision Identified"
 Feb. 19, 2009: "Man Arrested and Charged with Rape in Connection with 2007 Sexual Assault"
 Feb. 23, 2009: "Four Arrested in Connection with Hate Crime"
 Feb. 24, 2009: "The City of Mountain View Hosts Free Paper Shredding Event"
 Feb 27, 2009: "Suspect Arrested for Child Molestation"
 March 31, 2009: "Mountain View Police Department Targets Seat Belt Offenders"
 May 6, 2009: "Two Mountain View Police Officers Named 2009 'Champions for Youth' by the Challenge Team"
 May 17, 2009: "Steer Clear of Mountain View PD by Buckling Up"
 May 23, 2009: "Mountain View Police Department Patrol Vehicle Recovered"
 May 25, 2009: "Mountain View Public Safety Dispatcher Honored at State 9-1-1 Heroes Award Ceremony"
 May 31, 2009: "Six Stabbings Occur at Shoreline Amphitheatre Concert"
 June 11, 2009: "MVPD Arrests Suspect in Connection with Six Bank Robberies"
 June 16, 2009: "Mountain View Police Officers Wait Tables to Raise Money for Special Olympics"
 June 17, 2009: "Kick, Lead, Dream Soccer Camp Brings Together Cops, Teens and At-Risk Youth"

July 23, 2009: "Mountain View Police Department Partners with Crime Reports to Provide Crime Mapping Tool to the Public"

Aug. 30, 2009: "Home Invasion Robbery"

Oct. 1, 2009: "Hate Crime Investigated and Suspect Arrested"

Nov. 14, 2009: "Home Invasion Robbery Resulted in Kidnapping; Victim was Released Unharmful"

Nov. 17, 2009: "Get Home Safely for the Holidays by Buckling Up"

Nov. 24, 2009: "MVPD Announces the 7th Annual "Cops That Care" Holiday Gift Giving Program"

Nov. 30, 2009: "Attempted Sexual Assault on the Stevens Creek Trail"

Dec. 7, 2009: "Attempted Sexual Assault Suspect Arrested and Charged with Multiple Crimes"

Dec. 16, 2009: "School Employee Arrested for Indecent Exposure and Possession of Child Pornography"

CRIME ANALYSIS

The mission of the Crime Analysis Unit is to obtain and analyze reported crime and suspicious activity in order to identify crime patterns, trends and offenders; provide timely, accurate intelligence to the appropriate resources in order to reduce and solve crime; and provide statistical and analytical data regarding departmental operations.

PROFESSIONAL STANDARDS UNIT

INTERNAL INVESTIGATION COMPLAINTS

Sustained	Unfounded	Not Sustained	Exonerated	Pending	Total Reported
1	3	0	1	0	5

USE OF FORCE—REVIEW

There were 39 separate uses of force in 2009. That number is down 62% from a total of 55 incidents in 2008. Comparatively, the number of arrests in 2009 was up 9% from 2008. Out of 2,590 arrests in 2009, force was used in 1.3% of them. All incidents of force used were reviewed by the department's chain of command; none were found to be out of compliance.

Type of Force	Type of Injury					Total
	None	Minor	Moderate	Major	Fatality	
Control Hold	0	0	1	0	0	1
Personal Weapons	3	2	0	0	0	5
Uncontrolled Takedown	6	10	0	0	0	16
OC Spray	0	0	0	0	0	0
Baton	0	1	0	0	0	1
CED*	4	11	0	0	0	15
Pepper Ball System	1	0	0	0	0	1
Canine	0	0	0	0	0	0
Firearm	0	0	0	0	0	0
Other	0	0	0	0	0	0
Total	14	24	1	0	0	39

*CED, or Controlled Electrical Device, is commonly referred to as a Taser.

ADMINISTRATION DIVISION/OFFICE OF THE POLICE CHIEF—CONTINUED

INTERNAL AUDITS

Four internal audits were conducted in 2009. Areas audited included: property and evidence, public nuisance arrests, uses of force and fleet vehicles.

PERSONNEL & RECRUITMENT

REVIEW

Position	Applications	Eligible for Testing Process	Passed Oral Board	Background Checked	# Hired
Police Officer (Lateral and Academy Graduates)	269	90	11	5	3
Reserve Officers	231	38	6	5	4
Public Safety Dispatchers	14	14	3	1	1

NEW HIRES

Police Officers

Glenn Gardner

Veronica Villanueva

David Dudley

Lead Public Safety

Dispatcher

Sean Leaver

Public Safety Dispatcher

Dina Holton

Public Safety Dispatcher

(Hourly)

Brian Van Den Broeke

Reserve Police Officers

Lucas Anzilotti

Thanh Hyunh

Jason Roldan

Matthew Blanchard

Police Assistants

Nick Mattes

Hourly Analyst

Erik Davis

RETIREES

Sergeant

Tim Boen

Executive Assistant

Mary Anne Helfrich

RESIGNATIONS & SEPARATIONS

Police Officers

Nate Wandruff

Jason Alvarado

Anthony McPherson

Veronica Villanueva

Bill Deitsch

Community Services

Officer/Reserve Officer

Steve Straubel

Public Safety Dispatcher

Noah Pomerantz

Public Safety Dispatcher

Anthony Jousselein

PROMOTION

To Sergeant

Sean Thompson

(5/31/2009)

PERSONNEL STATISTICS (TOTAL HOURS)		
Workers' Compensation Leave		Sick Leave
Sworn	Non-Sworn	
3,038	511	7,843.42
Full Time Equivalent: 1.5	Full Time Equivalent: .25	Full time Equivalent: 3.77

ADMINISTRATION DIVISION/OFFICE OF THE POLICE CHIEF — CONTINUED

MOUNTAIN VIEW POLICE ACTIVITIES LEAGUE (MVPAL)

Mission: Mountain View Police Activities League's mission is to foster mutual understanding between youth and police officers through a non-confrontational setting and, in this way, divert them away from gangs and criminal activity. To accomplish this goal, MVPAL offers a wide variety of recreational and leadership opportunities to kids between the ages of 5 and 18.

President: Scott S. G. Vermeer

Executive Director: Travis Martin

Community Board of Directors: Oscar Garcia, Dr. Maurice Ghysels, Dr. Barry Groves, David Muela, Tom Wirth, Tim Byrd, Joanne Pasternack, Stephen Hitchcock

Administrative Board of Directors: Scott S. G. Vermeer, Kenneth Leal, Fernando Maldonado, Jessica Nanez, Ron Cooper, Hung LeDang, Wahed Magee, Travis Martin, Kim Castro

Mountain View's Police Activities League (PAL) fosters bonds of mutual trust and understanding between Police Officers and young people by interacting in non-confrontational settings. PAL's mission is to divert youth away from gangs and crime by providing alternative, supervised activities, including educational, cultural and recreational events.

The MVPAL served 385 members of our youth in 2009 through programs such as Pitch, Hit and Run; Kick, Lead, Dream; NetGain Tennis; Camporee; PAL Boxing and SnowPlay.

Pitch, Hit & Run	Kick, Lead, Dream	NetGain Tennis	Camporee	PAL Boxing	SnowPlay
30	225	40	25	50	15

FIELD OPERATIONS DIVISION

DESCRIPTION

The Field Operations Division is responsible for providing all uniform police services to the community.

2009/2010 Fiscal Year Budget: \$15,475,896

FUNCTIONS

- Respond to criminal activity and calls for service in an effective and timely manner.
- Provide crime suppression and prevention activities.
- Coordinate the Field Training Officer Program and train all newly hired Police Officers and Reserve Officers in the field.

DIVISION UNITS & PERSONNEL

LEADERSHIP

Captain	Mick Hamlin
Patrol Lieutenants	Ken Miller
	Derek Sousa
	Chris Hsiung
Special Services Lieutenant	Tony Lopez

PATROL*

Sergeants	Dale Messimer
	Russ Barcelona**
	Greg Oselinsky
	Jessica Nowaski**
	Dan Vicencio
	Sean Thompson**
	Pete De La Ossa**

Agents	Tony Vieyra
	Cary Shueh
	Steve Kendig
	Frank St. Clair
	Dan Frohlich
	Sean Thompson**

*For a full list of patrol officers and CSO's, see page 9.
 **Employee worked in this position for a portion of the year.

TRAFFIC UNIT

Sergeant	Bryan Albarillo
Officers	Steve Mello
	Tim Minor
	Ed Hammon
Community Services Officer	Mary Flores
Police Assistant – Hourly	Fremont Nash

PROPERTY & EVIDENCE

Technician	Tim Downey
Police Assistant—Full Time	Jennifer Lee

FIELD OPERATIONS DIVISION — CONTINUED

CRITICAL INCIDENT OPERATIONS GROUP

SWAT Team

Commander	Chris Hsiung
Officer Members	Greg Oselinsky
	Russ Barcelona
	Dan Vicencio
	Ruben Gonzalez
	Scott Thomas
	Darryl DeFiore
	Mike Canfield

	Pete Beninger
	Tim Minor
	Wahed Magee
Tactical Dispatchers	Tammy Smith
	Annie Lohman
	Jen Wandruff

Crisis Negotiation Team

Negotiators	Derek Sousa
	Mike Ecdao
	Ted Rodgers
	Steve Mello
	Jessica Nowaski
	Jeff Reed
	Saul Jaeger
	Jodie Pierce

CANINE PROGRAM

Lieutenant	Ken Miller
Sergeant	Dale Messimer
Canine Handlers	Scott Thomas
	Greg Sula
	Ricky Valenzuela
Canines	Tino, Astor, Ugo*

*Canine Ugo retired in 2009.

YOUTH SERVICES UNIT

Sergeant	Mike Ecdao
Gang Officer	Mike Magaña
School Resource Officers	Ron Cooper
	Katherine Comesana
CHAC Counselors	Nicole Gwire
	Sarah Dorado

FIELD OPERATIONS DIVISION—CONTINUED

POLICE OFFICERS ASSIGNED TO FOD

1. Steve Mello	28. Pablo Donato	50. David Fisher
2. Alan Nelson	31. Tim Dahl	51. Wahed Magee
3. Mike Mooney	32. Ed Hammon	52. Kevin Galloway
4. Mike Soqui	33. Frank Rivas	53. Ranjan Singh
5. Dorene Hansen	34. Katherine Comesana	54. Kevin Nguyen
6. Ron Cooper	35. Matt Ken	55. Mike Mielke
8. Greg Sula	36. Chris Kikuchi	56. Andrew Wong
9. Lloyd Curns	37. John Renegar	57. James Guevarra
10. Travis Doerres	38. Saul Jaeger	58. Thomas Low
11. Bobby Taylor	39. Titus Hammond	59. Ty Zemlok
12. Eilaine Longshore	40. Tim Minor	60. Evan Crowl
14. Mike Taber	41. Janleah Salve	61. Matt Atkins
15. Ricky Smith	43. Dan Garcia	62. Amro Sirhan
16. Scott Thomas	44. Ricky Valenzuela	63. Alex Beraha
17. Kathy Stahl	45. Jason St. Laurent	64. Marco Garcia
24. Tom Renault	46. Jessica Nanez	65. Mike Fisher
25. Mason Motomura	47. Fernando Maldonado	66. Glenn Gardner
26. Mike Magaña	49. Curtis Lau	67. David Dudley

COMMUNITY SERVICE OFFICERS ASSIGNED TO FOD

1. Brad Flores
2. Jodie Pierce
3. Mary Flores
6. Kala Thrower
7. Tim Loo
8. Leslie Ota

CRITICAL INCIDENT OPERATIONS GROUP

The Mountain View Critical Incident Operations Group (CIOG) is made up of the SWAT Team and the Crisis Negotiation Team. The CIOG team is part of a regional team comprised of officers and dispatchers from the Cities of Mountain View, Palo Alto and Los Altos. The CIOG attends regular trainings and assists Patrol and Investigative Services in carrying out warrant services, arrests, barricaded subjects, hostage negotiations and other high-risk activity. In 2009, the CIOG was called out on two occasions, conducted dignitary protection and attended a week of training with the San Francisco FBI SWAT team leaders.

FIELD OPERATIONS DIVISION—CONTINUED

YOUTH SERVICES UNIT

The Youth Services Unit, led by a Sergeant, is comprised of a gang officer, school resource officers, the Gang Suppression Team and counselors from the Community Health Awareness Council (CHAC). The unit provides services to youth through programs, counseling services, enforcement action and crime prevention activities. A main focus of the unit is gang prevention, intervention and suppression.

The unit received 132 referrals of at-risk youth. These youth received direct services from the YSU staff and/or referrals to outside agencies and services. Ninety (90) children attended our Dreams and Futures summer camp program

CANINE PROGRAM

The Canine Program is comprised of three Officers and three police service dogs who work graveyard shift seven days per week. The officers and their dogs train regularly, including four hours every week. The dogs are proficient in searching for people, apprehending suspects and locating evidence and narcotics.

CANINE PROGRAM REVIEW—2009

Training Hours	499
Deployments	305
Evidence/Article Finds	2
Suspect Locates/Apprehensions	25
Outside Agency Assists	16
Narcotics Finds	21

TRAFFIC UNIT

The Traffic Unit is responsible for maintaining traffic safety throughout the City through enforcement and education. The Officers patrol the streets on motorcycles and investigate traffic collisions.

	2009	2008	Change
COLLISIONS			
Fatal Accidents	0	0	0%
Injury Accidents	203	221	-8%
Property Damage Reports	326	385	-15%
Citizen (Counter) Reports	162	148	9%
Private Property Accidents	59	82	-28%
TOTAL ACCIDENTS	750	836	-10%
Violation			
Speeding	1,031	1,115	-8%
Following Too Close	26	19	37%
Starting, Backing, Unsafely	24	15	60%
Stop Sign—Disregard	1,412	903	56%

	2009	2008	Change
Regulatory Sign—Disregard	594	508	17%
Signal—Disregard	965	762	27%
Roadway—Failure to Drive On Right	177	114	55%
Turning Unsafely or Improperly	113	82	38%
Failure to Yield @ Intersection	130	91	43%
Failure to Yield Not @ Intersection	35	34	3%
Passing—Unsafely or Improperly	16	11	45%
Other Moving Violations	730	834	-12%
TOTAL—MOVING VIOLATIONS	5,253	4,488	17%
Equipment—Unsafe	2,281	1,725	32%
Child Restraint Violation	25	17	47%
Seat Belt Violation	394	416	-5%
Wireless Device Violation	2,190	388	464%
Vehicle Registration	2,021	1,389	46%
Driver's License Violation	1,503	1,018	48%
Financial Responsibility	1,480	976	52%
TOTAL—NONMOVING VIOLATIONS	9,894	5,929	67%
Bicycle Violation	13	9	44%
Pedestrian Violation	20	32	-38%
TOTAL—PED/BICYCLE VIOLATIONS	33	41	-20%
Parking—Unsafe or Improper	4,320	3,780	14%
Parking—Time Limit	1,420	4,281	-67%
TOTAL PARKING VIOLATIONS	5,740	8,061	-29%
TOTAL VIOLATIONS	20,920	18,519	13%

FIELD OPERATIONS DIVISION—CONTINUED

OPERATIONAL SERVICES

Shoreline Concerts/Total Attendance	27/378,030
Private Hire Events/Officer Hours	61/773
Special Events/Officer Hours	28/942.5
Reserve Officers/Hours	20/7,823.5
Mobile Command Vehicle Deployments	6

PROPERTY AND EVIDENCE

Items Processed/Handled	12,355
Items Booked	5,541
Guns	
Safekeeping	47
Evidence	21
Found	4
Destruction	9
Total	81

SPECIAL OPERATIONS DIVISION

MISSION

The Special Operations Division is responsible for providing support for the overall mission of the Police Department with emphasis toward the investigation and suppression of crime, homeland security, property and evidence, dissemination of information and data, and enhanced communication with the community.

2009/2010 Fiscal Year Budget: \$4,947,743

FUNCTIONS

- Support Field Operations by providing resources for follow-up investigations of crime and unusual incidents and prepare criminal cases for prosecution
- Provide field evidence response and scene processing capabilities
- Work cooperatively to support local regional, State-wide and national homeland security efforts
- Track crime trends and criminal events
- Enhance communication within the department, City and community
- Proactively provide suppression efforts for crime problems
- Support community outreach and crime prevention activities

DIVISION PERSONNEL

LEADERSHIP

Deputy Police Chief (Interim)*	Max Bosel
Lieutenant	Jeffrey Sato
Sergeants	Russ Barcelona**
	Ken Leal
	Art Roberts
	Pete De La Ossa**

Detectives	Hung LeDang
	Brian Egan
	Armando Espitia
	Kevin Solomon
	Jeff Reed
	Darryl DeFiore
	Dave Berger
	Marshall Norton
	Peter Beninger
	Mike Canfield
Ruben Gonzalez	
Temo Gonzalez	
Chris Goff	

Community Services Officer	Dave Halford
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Police Assistant	Lana Freidin
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* The Deputy Police Chief position was assigned to the Office of the Police Chief and also ran the SOD

** Employee worked in this position for a portion of the year.

SPECIAL OPERATIONS DIVISION — CONTINUED

UNITS:	PROGRAMS:
Crimes Against Persons (CAP) Property and Financial Crimes (PFC) Specialized Suppression (SSU)	Santa Clara County Specialized Suppression Team (SCCSET) Rapid Enforcement Allied Computer Task Force (RATTF) Regional Auto Theft Task Force (REACT) Field Evidence Team (FET)

UNIT STAFFING

	Authorized	Assigned
CAP	5.5	5.5
PFC	5.0	5.0
SSU	4.0	4.0
SCCSET	1.0	1.0
REACT	1.0	1.0
RATTF	1.0	1.0
Total	17.5	16.5

SEX OFFENDER REGISTRANTS

	2008	2009
Total Number	82	83
Total Violations	4	2

UNIT OVERVIEW

CAP		PFC		SSU		Cleared by Arrest	Cleared by Exception	Drugs Confiscated	Property Recovered
Cases	219	Cases	370	Cases	80	121	88	2864 grams	\$190,160
Closed	182	Closed	311	Closed	46				

SUPPORT SERVICES DIVISION

MISSION

The Support Services Division is responsible for supporting the department via the Emergency Communications Center, Public Safety Systems and Records.

2009/2010 Fiscal Year Budget: \$6,329,370

FUNCTIONS

- Answer all 9-1-1 and nonemergency calls for public safety
- Determine and dispatch the most appropriate response of Police, Fire or ambulance services, Telecommunications Device for the Deaf (TDD) services and emergency medical dispatch services
- Manage the City's various radio systems, public safety computer systems and fleet maintenance
- Record-keeping activities such as filing, indexing and collection of records and statistical information
- Process arrest warrants

DIVISION UNITS & PERSONNEL

LEADERSHIP

Support Services Manager Doug Kiner (Acting)

EMERGENCY COMMUNICATIONS CENTER*

Supervisor	Andre' Harrison
Lead Dispatcher	Tammy Smith
Lead Dispatcher	Annie Lohman
Lead Dispatcher	Jocelyn Young

RECORDS UNIT*

Supervisor	Jenni Sudano
Lead Records Specialist	Teresa Arroyo
Lead Records Specialist	Lisa Sarabia

*For a complete list of personnel assigned to these units, see page 19.

SUPPORT SERVICES DIVISION — CONTINUED

TELEPHONE CALLS HANDLED BY EMERGENCY COMMUNICATIONS

Incoming	Outgoing	Total
91,015*	41,131	123,146

*30,880 of the incoming calls were received via 9-1-1 lines or the 7-digit emergency landline

COMPUTER AIDED DISPATCH (CAD) INCIDENTS GENERATED

Police	Fire	Public Works	Mid-Peninsula	Total
80,924	5,111	982	3,304	90,321

RECORDS RECAP — DATA ENTERED

Reports	Citations*	Field Interviews	CLETS Transactions	Warrants
9,783	12,172	1,580	5,236	1,060

* Includes all types of citations

PUBLIC SAFETY DISPATCHERS — BY SENIORITY

1. Kevin Hobbs
2. Jen Wandruff
3. Allison Taylor
4. Judy Cahill
5. Justine Bruce
6. Sarah te Nyenhuis
7. Victoria Sanchez
8. Jaymie Caoili
9. Monique Dumlao
10. Graham Dittman
11. Dina Holton

HOURLY DISPATCHERS — BY SENIORITY

1. Tim Downey
2. Brian Van Den Broeke

RECORDS SPECIALISTS — BY SENIORITY

1. Mitzi Johnston
2. Norma Zambo
3. Arleen Ruiz
4. Dee Ahl
5. Margaret Ramos
6. Lesley Costa
7. Charles Caldwell
8. Jill Darer
9. Christine Pinney
10. Amber Sauer

ANNUAL STATISTICS

REPORTED CRIME - FIVE YEARS

	2009	2008	2007	2006	2005	AVERAGE
CLASSIFICATION						5 YRS

PART I

CRIMINAL HOMICIDE	0	6	1	0	1	2
FORCIBLE RAPE	14	7	8	10	5	9
ROBBERY	47	55	56	71	63	58
AGGRAVATED ASSAULT	119	221	173	219	233	193
BURGLARY *	253	233	157	271	253	233
LARCENY**	1,437	1,432	1,224	1,648	1,660	1,480
MOTOR VEHICLE THEFT	165	143	138	325	263	207
ARSON	3	7	12	23	8	11
PART I TOTAL	2,038	2,104	1,769	2,567	2,486	2,193

*BURGLARY INCLUDES:

RESIDENTIAL	111	114	77	96	97	99
COMMERCIAL	142	119	80	175	156	134

** LARCENY INCLUDES:

AUTO BURGLARY OVER \$400	161	133	131	157	194	155
AUTO BURGLARY UNDER \$400	296	273	242	381	399	318
THEFT OVER \$400	236	279	216	287	228	249
THEFT UNDER \$400	744	747	635	823	839	758

PART II

SIMPLE ASSAULT	260	271	293	314	320	292
FORGERY	24	27	32	24	37	29
FRAUD	110	127	133	173	115	132
EMBEZZLEMENT	19	27	32	13	16	21
STOLEN PROP - BUY/POSS/REC	31	31	35	43	29	34
VANDALISM	435	402	332	372	372	383
WEAPON - CARRY / POSSESS	44	34	47	42	37	41
PROSTITUTION / VICE	2	7	5	8	2	5
SEX OFFENSE	31	38	35	34	42	36
DRUG ABUSE	425	404	508	331	320	398
OFFENSE AGAINST FAMILY & CHILD	18	25	31	37	29	28
D U I	333	272	283	338	266	298
LIQUOR LAWS	8	13	36	29	18	21
PUBLIC INTOXICATION	257	203	304	262	213	248

ANNUAL STATISTICS — CONTINUED

REPORTED CRIME - FIVE YEARS (Continued)

	2009	2008	2007	2006	2005	AVERAGE
CLASSIFICATION	5 YRS					
DISORDERLY CONDUCT	18	16	20	23	30	21
CITY ORDINANCE	465	507	498	636	514	524
OTHER OFFENSES	1,481	1,304	1,250	1,341	1,253	1,326
PART II TOTAL	3,961	3,708	3,874	4,020	3,613	3,835
GRAND TOTAL	5,999	5,812	5,643	6,587	6,099	6,028

SPECIAL CLASSIFICATIONS

OFFICERS ASSAULTED	5	17	12	11	9	11
DOMESTIC VIOLENCE	100	185	183	197	173	168
BIAS CRIME	2	2	1	1	3	2
ANTI-REPRODUCTIVE RIGHTS CRIME	0	0	0	0	0	0

CRIME INDEXES (per 1,000 current year population)

VIOLENT CRIME*	2.41	3.87	3.18	4.01	4.04	3.50
PROPERTY CRIME**	25.76	26.00	21.36	29.51	28.64	26.25

*Violent Crime Index includes Criminal Homicide, Forcible Rape, Aggravated Assault, and Robbery

**Property Crime Index includes Burglary, Larceny, Motor Vehicle Theft, and Arson

FIVE-CITY CRIME COMPARISON

CITY	POPULATION	HOMICIDE	RAPE	ROBBERY	AGGRAVATED ASSAULT	BURGLARY	LARCENY	STOLEN VEHICLE	ARSON
MOUNTAIN VIEW	74,762	0	14	47	119	253	1,554	165	3
PALO ALTO	59,490	1	9	29	69	267	1350	49	33
REDWOOD CITY	73,905	1	20	89	122	437	1,199	224	9
MILPITAS	68,047	2	6	59	65	274	1,561	215	19
SANTA CLARA	111,106	6	20	63	79	428	2,182	418	13
SUNNYVALE	132,144	1	11	71	86	431	2,026	312	21

ANNUAL STATISTICS — CONTINUED

YEARLY RECAP – CLEARANCES & ARRESTS

CLASSIFICATION	2009	% Cleared	2008	% Cleared	% Change
PART I					
CRIMINAL HOMICIDE	0	0%	6	100%	-100%
FORCIBLE RAPE	7	50%	4	57%	-7%
ROBBERY	21	45%	23	42%	3%
AGGRAVATED ASSAULT	81	68%	131	59%	9%
BURGLARY*	28	11%	24	10%	1%
LARCENY**	342	24%	257	18%	6%
MOTOR VEHICLE THEFT	26	16%	12	8%	7%
ARSON	1	33%	1	14%	19%
PART I TOTAL	506	25%	458	22%	3%

*BURGLARY INCLUDES:

RESIDENTIAL	15	14%	6	5%	8%
COMMERCIAL	13	9%	18	15%	-6%

**LARCENY INCLUDES:

AUTO BURGLARY OVER \$400	3	2%	2	2%	0%
AUTO BURGLARY UNDER \$400	7	2%	4	1%	1%
THEFT OVER \$400	17	7%	24	9%	-1%
THEFT UNDER \$400	315	42%	227	30%	12%

CLASSIFICATION	2009	2008	% Change
CLEARANCE RATE			
VIOLENT CRIME	61%	57%	4%
PROPERTY CRIME	21%	16%	5%
CLEARANCE RATE TOTAL	25%	22%	3%

ARRESTS			
ADULT FELONY	559	670	-17%
ADULT MISDEMEANOR	1,724	1,463	18%
ADULT TOTAL	2,280	2,133	7%
JUVENILE FELONY	83	69	20%
JUVENILE MISDEMEANOR	227	169	34%
JUVENILE TOTAL	310	238	30%
ARRESTS GRAND TOTAL	2,590	2,371	9%

ANNUAL STATISTICS — CONTINUED

YEARLY RECAP – CLEARANCES & ARRESTS (Continued)

CLASSIFICATION	2009	2008	% Change
ARREST RATE			
FELONY	8.59	9.88	-13%
MISDEMEANOR	26.10	21.83	20%
ARREST RATE TOTAL	34.64	31.71	9%

NON-CRIME REPORTS

CLASSIFICATION	2009	2008	% Change
ACCIDENTS: NON-VEHICULAR	36	54	-33%
COURTESY REPORT	98	107	-8%
DEATH, CORONER/NON-CORONER	49	52	-6%
DISTURBANCE	26	41	-37%
DOMESTIC DISTURBANCE	46	51	-10%
INCONCLUSIVE CHILD ABUSE	12	10	20%
MISSING PERSON ADULT	33	38	-13%
MISSING PERSON JUVENILE	67	56	20%
PROPERTY FOUND	292	293	0%
PROPERTY LOST	312	310	1%
PROPERTY RECOVERED	0	0	0%
PSYCHOLOGICAL COMMITMENT	138	155	-11%
RESTRAINING ORDER SERVICE	32	15	113%
SERVICE MISC	337	366	-8%
SUICIDE/SUICIDE ATTEMPTED	26	22	18%
SUSPICIOUS CIRCUMSTANCES	185	265	-30%
WARRANT ARREST*	463	420	10%
TOTAL	2,152	2,255	-5%

*Includes arrests for warrants issued by outside agencies.

ANNUAL STATISTICS—CONTINUED

TRAFFIC - FIVE-YEAR COMPARISON

VIOLATION	2009	2008	2007	2006	2005	5 YEAR AVG
SPEEDING	1,031	1,115	961	1,237	1,139	1,097
FOLLOWING TO CLOSE	26	19	37	40	44	33
STARTING, BACKING, UNSAFELY	24	15	16	26	25	21
STOP SIGN-DISREGARD	1,412	903	1,060	1,520	1,502	1,279
REGULATORY SIGN-DISREGARD	594	508	482	598	539	544
SIGNAL-DISREGARD	965	762	907	1,162	1,097	979
ROADWAY-FAILURE TO DRIVE ON RIGHT	177	114	121	129	127	134
TURNING UNSAFELY OR IMPROPERLY	113	82	135	214	236	156
FAILURE TO YIELD @ INTERSECTION	130	91	133	150	190	139
FAILURE TO YIELD NOT @ INTERSECTION	35	34	50	56	50	45
PASSING-UNSAFELY OR IMPROPERLY	16	11	19	11	7	13
OTHER MOVING VIOLATIONS	730	834	574	713	515	673
TOTAL - MOVING VIOLATIONS	5,253	4,488	4,495	5,856	5,471	5,113
EQUIPMENT-UNSAFE	2,281	1,725	1,917	1,575	1,198	1,739
CHILD RESTRAINT VIOLATION	25	17	17	14	27	20
SEAT BELT VIOLATION	394	416	648	710	982	630
WIRELESS DEVICE VIOLATION	2,190	388	0	0	0	516
VEHICLE REGISTRATION	2,021	1,389	1,666	1,762	1,325	1,633
DRIVERS LICENSE VIOLATION	1,503	1,018	959	1,061	863	1,081
FINANCIAL RESPONSIBILITY	1,480	976	998	1,829	1,041	1,265
TOTAL - NON-MOVING VIOLATIONS	9,894	5,929	6,205	6,951	5,436	6,883
BICYCLE VIOLATION	13	9	8	11	2	9
PEDESTRIAN VIOLATION	20	32	10	14	11	17
TOTAL - PED/BICYCLE VIOLATIONS	33	41	18	25	13	26
PARKING-UNSAFE OR IMPROPER	4,320	3,780	3,257	2,763	2,925	3,409
PARKING-TIME LIMIT	1,420	4,281	2,499	2,083	2,537	2,564
TOTAL - PARKING VIOLATIONS	5,740	8,061	5,756	4,846	5,462	5,973
TOTAL VIOLATIONS	20,920	18,519	16,474	17,678	16,382	17,995

ANNUAL STATISTICS — CONTINUED

TRAFFIC - FIVE-YEAR COMPARISON (Continued)

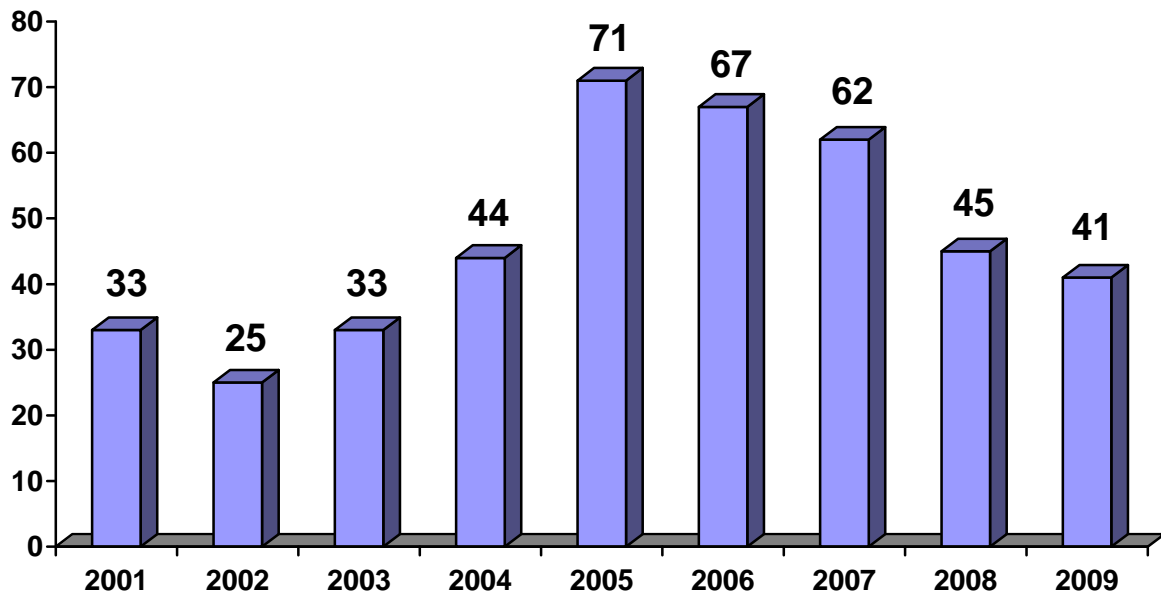
COLLISIONS	2009	2008	2007	2006	2005	5 YEAR AVG
FATAL ACCIDENTS	0	0	1	1	3	1
INJURY ACCIDENTS	203	221	215	258	258	231
PROPERTY DAMAGE REPORTS	326	385	532	551	636	486
CITIZEN (COUNTER) REPORTS	162	148	118	163	138	146
PRIVATE PROPERTY ACCIDENTS	59	82	103	97	121	92
TOTAL ACCIDENTS	750	836	969	1,070	1,156	956

ANNUAL STATISTICS — CONTINUED

GANG-RELATED CASES – FIVE-YEAR COMPARISON

	2005	2006	2007	2008	2009
TOTAL CASES	71	67	62	45	41
% CHANGE FROM PRIOR YEAR	61%	-6%	-7%	-27%	-9%

GANG-RELATED CASES – HISTORICAL OVERVIEW



ANNUAL STATISTICS—CONTINUED

GLOSSARY AND CALCULATIONS

Population	Based on data from the State of California Department of Finance Demographic Research Unit. (http://www.dof.ca.gov/research/demographic/). The population basis for 2009: 74,762. For 2008, the population basis was 73,618.
Crime Rate	A crime rate describes the number of crimes reported per total population. The State calculates the rate per 100,000 population. MVPD calculates the rate based on 1,000 population. A crime rate is calculated by dividing the number of reported crimes by the total population; the result is multiplied by 1,000. For example, if there were 78 robberies in Mountain View and the population was 73,000, this equals a robbery crime rate of 1.07 per 1,000 general population. When comparing the MVPD rate to the State rate, multiply the MVPD rate by 100. This equals a robbery crime rate of 106.8 per 100,000 general population. Note that this is an inflated rate based on actual population.
Violent Crime Index	The Violent Crimes Index includes Criminal Homicide, Forcible Rape, Aggravated Assault, and Robbery.
Property Crime Index	The Property Crime Index includes Burglary, Larceny over \$400, and Motor Vehicle Theft.
Clearance Rate	A clearance rate is the percentage of crimes reported that have been cleared. A clearance rate is calculated by dividing the number of crimes cleared by the number of crimes reported; the result is multiplied by 100. For example, if there were 35 robberies cleared and 78 robberies reported this equals a robbery clearance rate of 44.9 percent.
Arrest Rate	An arrest rate describes the number of arrests made by law enforcement agencies per 1,000 total population. An arrest rate is calculated by dividing the number of reported arrests by the respective population; the result is multiplied by 1,000. For example, if there were 2,500 total felony arrests and the total population was 73,000, the arrest rate is 34.25. The State factors the rate based on 100,000 population. To compare the MVPD rate to the State, multiply the MVPD rate by 100. Note that this is an inflated rate from the actual rate per population. MVPD does not calculate the arrest rate for the population at-risk (ages 10-69).